MIDTOWN**GARAGE**

MONTHLY POLICIES & PROCEDURES

FREQUENTLY ASKED QUESTIONS:

WHAT IF I LOSE MY KEY CARD?
Call Buckingham Properties at (585) 295-9500 to order a replacement. There is a $15 non-refundable fee for any lost or stolen key card.

WHAT IS MY KEY CARD IS BROKEN?
Call Buckingham Properties at (585) 295-9500 for a free exchange. However, if the key card is broken due to abuse or misuse, there is a $15 non-refundable fee.

WHAT IF I CARPOOL?
Your key card must be physically in the vehicle you are using to access the garage.

WHAT IF I HAVE MORE THAN ONE VEHICLE?
The same key card can be used for multiple vehicles, but your key card must be physically in the vehicle you are using to access the garage.

WHAT IF THE GATE IS UP?
Your key card MUST be scanned upon entering and exiting even if a gate is in the up position. If the key card does not recognize that you entered or exited in the proper sequence, it can result in a lock out.

CAN SOMEONE ELSE USE MY KEY CARD (I'M ON VACATION, ETC.)
As the key card holder, you are personally held responsible if another person utilizes your key card, and risk having your privileges revoked if rules are violated. Please notify us in advance if there is a situation where you need to allow another person to utilize your key card.

WHAT ARE THE HOURS OF OPERATION?
Midtown Garage is open all day, every day.

1. Monthly parking key cards should be acquired and paid for on or prior to the 1st day of the month for which they are valid. If payment is not made by the 5th day of the month, the key card will be returned to the main office. The Operator reserves the right to revoke monthly parking privilege and shut off key card access.

2. The parking fee calendar month is stated on your application for contract parking. Fees are not pro-rated. A $15.00 activation fee is required on all key cards. Lost, stolen or damaged key cards are replaced for $15.00. NO REFUNDS OF MONTHLY FEES, WHOLE OR IN PART, WILL BE MADE.

3. Parking rates are subject to change by Operator with advance notice.

4. Persons using the facility must park within one space as designated by the parking lines. Violators will be issued a violation ticket or have their monthly privilege revoked at the discretion of the Operator. No vehicle is allowed to block entrances, exits, fire lanes, and other parked vehicles. Violators will be ticketed.

5. All persons shall observe all posted rules, regulations and signs of the facility and directions of the Operator. Violations of these and other terms and conditions herein may result in loss of privileges at the discretion of the Operator.

6. All contracts can be cancelled by either party with thirty (30) days written notice. A 30-day notice must be faxed, emailed or mailed by the cancelling party. Telephone notification of cancellation will not be accepted. IF NO WRITTEN CANCELLATION IS RECEIVED, YOU WILL REMAIN RESPONSIBLE FOR PAYING YOUR MONTHLY BALANCE.

7. To insure proper billing, all changes of address must be received at the office 30 days prior to effective date.

8. This contract is a personal license to the holder of a key card to enable that person to park the designated vehicle at this facility at the holder's sole risk. Only a license is granted hereby and no bailment is created with respect to any vehicle, including its contents, on the premises of the facility.

9. The Owner and Operator are not responsible for any loss by fire, theft, collision or any other cause to any vehicle or part thereof or the contents of any vehicle.

WARNING: VEHICLES SHOULD BE LOCKED AT ALL TIMES AND THE CONTENTS THEREOF SECURED IN THE TRUNK OR OTHER LOCKED STORAGE AREA OF THE VEHICLE.

MIDTOWN**GARAGE**

LEVEL A MAP

FIND YOUR DESTINATION.

WHERE ARE YOU HEADED?

ATLAS STREET
PARCEL 5
ONE EAST AVE

SENECA BUILDING
WINDSTREAM
DEMOCRAT & CHRONICLE

CHESTNUT STREET
FIVE STAR BANK PLAZA
MARTIN LUTHER KING JR. MEMORIAL PARK

TOWER280
BRANCA MIDTOWN
ORIGINAL GRAIN
NEED SALON

260 EAST BROAD
BUTLER/TILL

LEGACY TOWER
THE WINTERGARDEN BY MONROE'S

BROAD STREET
INNOVATION SQUARE

MIDTOWN**GARAGE**

PARKING RATES & PAYMENTS

Midtown Garage accommodates more than 1,600 vehicles on three underground levels. The garage provides direct access to Tower280, 260 East Broad Street, Legacy Tower, and the Seneca Building, as well as street-level access via muiltiple stairwells. Public entrances are located on South Clinton Avenue and East Broad Street. The garage is open 24/7. The security office is located in the center of Level A.

The garage has a vehicle clearance of 6'.

HOURLY

First 2 Hours.....$3.00
Each Additional Hour or Fraction.....$2.00
Daily Maximum or Lost Ticket.....$10.00

Payments Accepted: VISA, MasterCard

SPECIAL EVENT PARKING

Event Duration.....$9.00

Payments Accepted: VISA, MasterCard

MONTHLY

Unreserved.....$105.00
Reserved.....$155.00

Payments Accepted: VISA, MasterCard accepted online. Checks should be made payable to Midtown Parking Garage LLC and mailed to 259 Alexander Street, Rochester, NY 14607. Checks are also accepted in person on weekdays between 8:00am and 5:00pm at the same address.