



MIDTOWN GARAGE SECURITY

Garage Summary

The garage accommodates more than 1,600 vehicles on three underground levels and is open to the public, 24/7. The garage provides parking options to local commercial businesses, residents, retail, events, and the transient community. Entrances have a vehicle clearance of 6 feet and are located on South Clinton Avenue, Court Street, and East Broad Street. Monthly unreserved pass holders may park in any unmarked spot/section on levels A and B.

Security Protocol

24/7 on-site security detail operates out of the security office located on the A Level, across from the Tower 280 elevators. This detail includes both on foot and vehicle patrols (marked & unmarked) within the garage throughout the day. Please note that these patrols are inconsistent in nature, by design, so that potential bad actors do not become aware of specific patrol patterns and timelines.

A security camera system is used and video can be shared with law enforcement if necessary.

A speed limit of 10 MPH is enforced, with parking personnel and security officers monitoring for violations and issuing citations.

Violations of parking rules, such as parking in restricted areas, speeding, or parking in multiple spaces, can result in citations or termination of parking privileges.

Any incident of vehicle damage, theft, personal injury should be reported to local police immediately (911). Followed up by notifying the garage security staff (located on the A level across from the Tower 280 elevators).



Tips for Parkers

Check and double check that vehicle doors are locked. Most break-ins are a result of the criminals going into unlocked cars to take valuables that are visible from the outside.

Remove all items from view that could be enticing to the criminals including money from cup holders, gym bags, lap top bags, briefcases, and purses. Anything that has value to you should be protected.

If any valuables must be kept in the car, place them in the trunk when possible or use a blanket that has a similar color to the interior.

The criminals often breeze through parking lots looking into cars and checking handles looking for an unlocked door or something of value for a quick grab.

If you have a GPS, be aware the suction cup ring or “bean bag” holder is a sign that there may be a GPS in the vehicle and enticing to the criminal.

Record all serial numbers for electronics in case of a theft so that the property is traceable.

Report all break-ins to Police no matter the loss. The Police Department collects data to further allocate resources should a pattern arise.

Remove all chargers from the outlets. Even if you hide your electronics, if the thief sees the charger, they will break into the car on the assumption that the electronics, like a cell phone, are hidden under your seat, in an interior compartment, or inside your trunk.